Scottish Renal Registry RENAL TRANSPORT AUDIT 2008 INFORMATION FOR PATIENTS

Introduction

The majority of dialysis patients travel by some form of hospital transport. Transport to and from dialysis is regularly highlighted by patients and patient groups as the single most important factor affecting quality of life. We intend to use the information gathered to identify potential areas for improvement.

Who is carrying out this audit?

This audit is being carried out in collaboration with The Scottish Renal Registry, Scottish Renal Association and Quality Improvement Scotland (QIS).

Completing the audit form

The audit form will be completed by a member of your nursing team. They will complete the form with information gathered from you. They will ask you a series of questions relating to your journey to dialysis that day. You will be provided with a travel information slip prior to your journey to record the necessary information.

Travel information slip

Your unit will provide you with a travel information slip. Please write your name on the slip. You will be informed of the date of the audit. One of the questions asked on your travel information slip is for your allocated pick-up time, if you do not have one please mark N/A. It is very important that we receive all the information asked for if our conclusions are to be reliable. Please take the completed slip with you to your dialysis unit as nursing staff will need it to fill out the audit form. You will need it for your return journey home on that day so remember to collect it from your nurse at the end of your treatment.

If you provide your own transport

If you provide you own transport to and from dialysis you will **not** be required to provide the following information;

Allocated pick-up time
Actual pick-up time
Number of passengers
Reasons for delay in inward journey/outward journey

You <u>will</u> be required to provide all other information requested in the audit form.

Confidentiality

A patient identification label is required for the audit form. We would like to assure you that your information will be treated with the strictest confidence. We will only be using your postcode in the audit process. The group carrying out the audit are bound by professional codes of confidentiality and will carry out this audit according to the appropriate data protection laws.

Questions

If you have any further questions the person responsible for the audit within your unit will be able to help you. They can also contact the group carrying out the audit for further information.

We would like to take this opportunity to thank you for your time and cooperation in completing this audit form.

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